

ORRIN YAMADA

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PROFESSIONAL SUMMARY

Motivated and customer-focused professional with experience in high-traffic service environments, strong communication skills, and a proven ability to engage customers and support team goals. Interested in launching a marketing career by applying skills in customer engagement, problem-solving, and community outreach.

SKILLS

- Customer engagement & communication
- Team collaboration
- Social media awareness
- Organization & multitasking
- Problem-solving
- Event assistance & community outreach
- Time management
- Reliability and self-discipline

EXPERIENCE**Crew Member — McDonald's, Hilo, HI (09/2024 – 08/2025)**

- Delivered excellent customer service in front counter and drive-thru roles.
- Handled multiple orders while maintaining quality and accuracy.
- Collaborated with team members to ensure efficient operations.
- Engaged with customers to ensure positive dining experiences.

Community Service Volunteer — Hawaii Food Basket, Hilo, HI (09/2024 – 01/2025)

- Assisted with distribution of essential supplies to families in need.
- Coordinated food basket programs with local organizations.
- Supported garden initiatives that expanded access to healthy food.
- Developed communication and public-facing skills.

EDUCATION

Kamehameha Schools, Kea'au, HI — High School Diploma

EXTRACURRICULAR ACTIVITIES

- Basketball (High School 2020–2024; Club 2009–2024)
- Cross Country (2022–2024)